



Carrier Management Professional Services

Making IT Teams more productive & quicker to react while leveraging state-of-the-art communications network infrastructure.

New Era's CloudBlu Carrier Management Professional Services helps your business optimize your network to enhance communications with employees, customers, and partners.

New Era understands that businesses can evolve rapidly, and your customers' requirements can change with this growth. Keeping your internal systems optimal is critical to aid this growth.

New Era's cost-effective solution connects your data centers, customers, partners, and remote offices to ensure enhanced communications. Offload time spent determining if your network is optimal and focus on strategic organizational priorities by allowing New Era's technical experts to implement our professional services.

Benefits

- Access to skilled, independent third-party review and analysis of your network
- Understand the relationship between voice, mobility, cloud, internet, contact centers, and how to optimize your network to improve customer experience
- Adaptability as you experience technology, industry, & customer change
- Reduce costs due to over-billing, mistakes in usage and unused services
- Focus on your team by offloading resources
- Monitoring an ever-evolving technological environment, analyze new offerings, and recommend new and improved services
- Optimized up-time to escalate and resolve partners with carriers
- Monitoring and maintaining maximum security
- Monthly status reporting & recommendations

