

ICT Network Support Agreement

ICT Risk Service



This agreement gives schools that have an internal ICT resource an extra layer of ICT expertise and support, as well as minimising potential operational risk. This risk mitigation service helps your school to be proactive around network security, BYOD, procurement and more. As a result, your in-house team can continue to focus on supporting your school's core ICT services that enable quality teaching and learning outcomes.

For a a single annual fee or flexible payment installments New Era Technology provides schools a back up that includes:



24 hours of ICT consultancy

Onsite or remote technical consultation and support as and when required for 24 hours per year. These can be used for a range of specialist services based on your school's requirements.



An annual Network Security Assessment Exercise (NSAE)

Run security checks and survey staff on existing ICT security processes.



A free procurement service



An annual check and update of network security credentials



A free BYOD portal

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