



Highlight

New Era Technology & Microsoft Deliver Identity Consolidation, Messaging Migration, & Endpoint Upgrade for a National Canadian Bank

Overview

A leading Canadian financial institution acquired competitors over decades but struggled to successfully integrate backend technologies used by its workforce. The complexity of unifying disparate systems made it difficult to even attempt large-scale migrations. New Era Technology's tools and expertise enabled this transformation by overcoming complex challenges related to data cleansing, platform alignment, and coordination, laying the groundwork for the comprehensive solution described below.

This large-scale digital transformation included consolidating Active Directory domains, migrating mailboxes to Exchange Online, upgrading workstations to Windows 10, and deploying cloud-based services such as Microsoft Teams, Intune, and Office 365 Information Protection for 76,000 users.

Solution

New Era implemented a comprehensive approach to streamline and coordinate the migration activities. Recognizing the challenges of data cleansing, platform alignment, and system unification, New Era designed and maintained a migration coordination database to manage the transition effectively.

Key efforts included creating tailored schedules and communications, tracking readiness to minimize disruption, and ensuring alignment between legacy systems and modernized platforms. Daily meetings, go-live events, and customized reporting enabled seamless collaboration among project teams and stakeholders. This solution provided actionable insights into the migration's status and ensured timely updates to prioritize program activities.

Outcome

This leading financial organization successfully migrated to a single Active Directory domain, transitioned from Exchange On-Premises to Exchange Online Multi-Tenant, and standardized its workstations on Windows 10. The deployment of Teams, Intune, and Office 365 Information Protection empowered the institution with modern cloud-based services. This transformation allowed the organization to consolidate its IT environment, enhance productivity, and establish a foundation for ongoing digital innovation.

Want to learn more about this project or solution?

Call us at 877-696-7720 or visit neweratech.com.

New Era Technology's Digital Transformation Practice

We create digital, data, and technology solutions that keep you moving forward. Today's digital transformations create dynamic technology frameworks that drive powerful customer connections and unleash the power of data and innovation so you're ready for anything. We tailor engagements to meet our clients' unique needs. As a global technology solutions provider, we offer project-based consulting, co-sourced teams, and strategic staffing.

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