**Case Study**

# Microsoft 365 Security Assessment and Road Map to Improve Security Posture

## Overview

Many companies struggle to keep up with their Microsoft 365 security due to evolving risks, platform changes, and lack of specific expertise. One such customer approached New Era Technology, a Microsoft Tier 1 Solution Provider, after identifying misconfigurations in their tenant. They sought a third-party assessment to establish a baseline and ensure their setup and controls were properly aligned for anticipated business growth.

## Challenges

The organization recognized they had a misconfigured Microsoft tenant leaving them vulnerable to security risks. The client's team also lacked the expertise internally to quickly and efficiently resolve the issue. They turned to New Era for their extensive industry experience and knowledge of best practices, particularly valuable for small to mid-sized companies with budget and expertise challenges. These steps also helped them prepare for an external audit.

## The Solution

The New Era team started with a set of automated processes to gather the relevant data on the M365 tenant. Then, the New Era Security experts reviewed and analyzed the information. The Microsoft 365 security assessment analyzed their tenant including: Entra ID, Intune, Defender, Exchange, Teams, SharePoint, and M365 Compliance. With this information gathered and reviewed, New Era Technology delivered a security assessment report and a road map for the customer to present to their executive leadership team.

## The Outcome

New Era assessed the current state of the client's M365 security posture and provided a set of prioritized recommendations and road map for how they could improve security and position for future growth. The customer also discovered additional M365 security capabilities within their current Microsoft licensing.