

Deployment Coordination Services

The key to a successful migration is a masterful approach to understanding and organizing user data. New Era Technology's Deployment Coordination Services (DCS) team utilizes expert knowledge of change management and employs New Era's Deployment Database to create a strategic (and flawless) migration plan.

Technologies We Migrate

- **Office 365** (Exchange, OneDrive, SharePoint, Skype for Business, Office)
- **Desktop Migration Tools** (Inventory, Scheduling, Application Rationalization, Integration with SCCM)
- **Enterprise Mobility + Security**
- **Windows 10**

The Migration Database acquires and organizes Customer data points. The New Era team creates a clear schedule and technology roll-out plan, managing the entire process, including the communications strategy to your employees using this database as a single source of truth for migrations.

Deployment Plan Components

New Era will minimize the impact of the technology change through an effective scheduling and communication plan and coordination of intersecting projects to ensure successful technology adoption. We help customers manage the user experience via targeted individual scheduling and communications aligned with the change process and schedule.

Project Deliverables

- Marketing & Communications Planning
- Migration Schedule (pilot/bulk/velocity)
- Staffing Plan (roll-out/go-live)
- Training Plan, including end users, white glove, help desk, IT and migration teams, and admins
- Steady State Plan to support and administer the new technologies, including managed services

The Power of the Deployment Database

The only tool in the industry of its kind: pinpoint, rationalize, and organize your data.

Totally technology-agnostic: incorporates data from any technology tool your organization uses.

The ability to rationalize and categorize your data: Locates where your users are, what department they're in, and what data is actually important to them, including business rules.

Multi-threaded from a work stream perspective: able to manage Email, Desktop, SharePoint, InTune and any other technology from a single migration database.

