

Disaster Recovery as a Service

DATA SHEET

Protect your mission-critical data with fast onsite backup and secure offsite replication.

New Era Technology's CloudBlu Disaster Recovery as a Service (DRaaS) provides both tapeless onsite backup and secure offsite replication of your valuable data. Backup server appliances are sized to meet current backup storage, growth trends and historical retention requirements. New Era's DRaaS solution is fully supported by the New Era technical team with management, monitoring and updates included.

Features and Benefits

- Tapeless hassle-free backup and recovery
- Fast onsite server recovery
- Offsite Private Cloud replication
- Scalable to grow as data grows
- Technical support from trusted, local advisor
- Affordable monthly billing
- Lower upfront costs compared to traditional products
- Start with Backup and grow into a DR solution

Reliably Backup, Replicate, Verify, and Restore Your Data When You Need It

DRaaS offers much more than backup with near continuous access to mission-critical server data after an incident, keeping your business productive. Gain complete confidence in the ability to restore your files with built-in recovery testing of files, Microsoft® Exchange™ and even SQL Server™ application consistency. Once data has been backed up, restoration is fast and easy and if you need assistance, the New Era technical team is ready to help.

Replicate Your Valuable Backup Data to a World Class Hardened Data Center

In addition to onsite data protection, your applications and data will be replicated to our redundant, secure servers and SAN storage technology housed in a state of the art data center that meets SOC2 Type II and HIPAA security standards.

Management, Monitoring, Technical Support and Updates from a Local Trusted Advisor

The Help Desk Team at New Era will monitor and manage your backup so you can focus on other business priorities. If a technical issue occurs, an experienced Engineer will be quickly assigned to resolve the problem.

Affordable Monthly Subscription Pricing – Lower Your Upfront Cost With Easy To Budget Billing

New Era offers monthly billing for onsite backup and cloud replication servers, software and support services.

Whether you need Data Protection or a Full Disaster Recovery Solution, DRaaS Delivers

You can start with off-site replication of your data and grow into a fully-featured Disaster Recovery solution that meets your goals and objectives.

Editions and Options

Standard Edition – Cost-Effective Backup and Offsite Replication

The Standard Edition provides fast, flexible, and reliable recovery of virtualized applications and data. You will be able to restore data from your onsite backup appliance at any level, from a single file, message or data object, to a complete machine. In addition to onsite backup and recovery, you will have an offsite replicated copy of your data in New Era's private and secure Cloud.

- Monthly subscription fee for onsite backup server, backup software and cloud replication
- Initial backup review, configuration, implementation and testing
- On-site backup server for fast tapeless backup and easy recovery of files
- Secure Offsite replication to New Era's Private Cloud
- Test Recovery of local backup files from onsite server
- New Era monitoring, consulting and technical support
- Quarterly Customer review meeting

Advanced Edition – Advanced Data Protection with On-Site Disaster Recovery

The Advanced Edition provides all the features included with the Standard Edition and adds a powerful onsite DR server that can run key servers in the event of a technical server outage. New Era will configure the server replicas so they're ready to run on your onsite backup server on short notice in the event of an outage.

- Features offered with Standard Edition
- Powerful onsite server sized for local Disaster Recovery
- Mission critical servers are ready to run on the backup server, when needed
- Customer Test Recovery from local onsite backup server

Enterprise Edition – Enterprise-Level Backup and Accelerated Recovery

The Enterprise Edition offers all the features included in the Advanced Edition plus many more. New Era provides dedicated server resources for test recoveries to ensure the backup and recovery process is working to our customers' satisfaction. By isolating the testing to dedicated Private Cloud resources, your production network is not interrupted.

- Features offered with Advanced Edition
- Powerful onsite server for local Disaster Recovery
- Assisted Test Recovery from local onsite backup server and the New Era Private Cloud
- Recovery server and storage resources in New Era Private Cloud ready for accelerated failover

Enterprise Edition Add-ons

- Virtual PCs preconfigured for key users ready upon failover
- Active Directory Cloud Server for AD failover
- Distributed File System Replication (DFS) for file server failover in the New Era Private Cloud
- Exchange DAG for email failover in the New Era Private Cloud (Exchange 2010 and newer)*
- Always On SQL Server Replica failover in the New Era Private Cloud (2012 and newer)*

*may require purchase of additional Microsoft licenses.

