



# Ransomware Services for Comprehensive Healthcare Organization

A New Era Technology Project Highlight

## Overview

A leading health care organization sustained a catastrophic ransomware attack rendering their nearly 3,000 virtual server environments encrypted and at risk for total data loss. New Era's team was deployed to assess, organize, and execute a strategic plan to mitigate the immediate threat and begin the recovery process. Upon arrival, the staff was making little progress. New Era's team expressed ideas for improved efficiencies to leadership. Within one day, New Era's team was appointed as a lead advisor by the organization's leadership team to mitigate the risk.

## Solution

New Era's experience and confidence in chaotic, environment-down situations helped establish the new baseline for streamlined solution recovery. Once New Era organized the overall group and process, New Era executed the associated plans accordingly. This enabled the organization to loosen their IT Team's schedule from seven (10-hour) shifts to closer to typical Monday-Friday business hours. Within eleven days, the need for nights and weekends had ceased.

## Results

New Era's talented engineers allowed the team to quickly transition from assessor to leader, providing a valuable, quick, and reliable solution for the organization. The impact of this ransomware attack had the potential to cost 2 BitCoins per server or \$300 Million in ransom payments. New Era has directly engaged with the organization to provide them with supplemental staffing for a few months following the incident and repair. The organization's leadership team identified that without New Era's assistance, they would still be struggling with the recovery process.

Want to learn more about this project or solution?

Call us at 877-696-7720 or send an email to [solutions@neweratech.com](mailto:solutions@neweratech.com).