

# Managed Detection & Response (MDR)

## DATASHEET

New Era Technology's Managed Detection and Response (MDR) service reduces the cost of securing your business by preventing, detecting, and containing threats to your digital assets.

### Holistic & Scalable

Leveraging security best practices and best-of-breed technologies, MDR integrates with a multitude of environments. Deployable at any scale, it provides comprehensive and layered end-to-end security.



24/7  
Operations

### Flexible & Affordable

The affordable subscription model provides predictability of expenditure. The ability to integrate with your existing assets offers an added boost to the return on previous investments.



Global  
Footprint

### Unified & Global

New Era meets data residency and other region-specific needs, ensuring that we can assist customers worldwide. New Era offers a range of other complementary managed services, also supported globally.



Customer  
Portal

### Supported Environments

New Era can monitor and respond to security events across all types of deployments.

- Cloud Infrastructure
  - Microsoft Azure
  - AWS
  - Google Cloud
- On-Premise Infrastructure
- Remote Workforce
- IoT/OT/SCADA
- Cloud Productivity
  - Office 365
  - Google Workplace



27001

ISO 27001  
Accredited

### Supported Products

Qualys VM	Azure Sentinel	Palo Alto Prisma Cloud	Vectra Cognito Detect
Microsoft Defender for Endpoint	AWS GuardDuty	Cisco Firepower	Vectra Cognito Detect for O365
Crowdstrike	AWS Detective	Fortinet Fortigate	Cisco Secure Cloud Analytics
SentinelOne	Google Security Command Center	Palo Alto NGFW	Cisco Umbrella

# MDR Features

## 24/7 Operations

- Reduce disruption of business in the event of an incident
- Continuous vigilance

## Customer Portal

- Real-time visibility of ongoing and historical security events, incidents, and responses
- Improve decision-making

## ISO27001 Accreditation

- Conformance with information security standards
- Enhanced compliance

## Global Footprint

- Source from a single provider
- Reduce the cost and complexity of security operations

## Automation & Machine Learning

- Rapid and accurate response
- Reduce disruption to business in the event of an incident

## Powered by state-of-the-art Threat & Vulnerability Intelligence

- High-level of accuracy in identifying security threats and incidents

Reduce the cost of securing your business by detecting and responding to security incidents, preventing and containing threats to your digital assets.

