

Video Network Operations Center (VNOC) with Zoom Services

Rely on New Era's 24/7 VNOC services to access video conference Help Desk support in conjunction with Zoom Services. New Era Technology's highly-skilled video conference technicians can assist with scheduling, launching, and troubleshooting video calls to ensure the call is successful for all your participants.

Packaged with Zoom's video conferencing services, New Era's VNOC is an all-inclusive video solution providing your organization with ease of use video conferencing along with critical support to provide your end-users peace of mind. New Era's VNOC offers a Virtual Attendant who can assist with administration for the meeting. The virtual attendance primary role is to act as an active, yet unseen, participant.

Capabilities include:

- Initiating a recording
- Muting and unmuting participants
- Assisting with Q&A chat inquiries

Zoom Benefits

- Collaborate with anyone, anywhere
- Easy to use and manage, amazing quality and reliability
- Reduce travel and operational costs
- Boost sales with better customer and prospect interactions
- Save with lowest industry prices, including more users and built-in audio conferencing
- Fraction of the cost of traditional video conference rooms
- Perfect for any size room
- Create huddle rooms for team brainstorming, meetings, and collaboration

Zoom Video Conferencing

- 100 video participants for Zoom Pro License
- 300 video participants for Zoom Business License
- Participants join from mobile, tablet, desktop, H.323/SIP room systems, telephone
- Share any content including video clips with audio
- Record your meetings — local or cloud
- Personal meeting URL
- Completely secure with end-to-end encryption
- Webinar Licensing available
- Premium Audio Option for Toll-Free Calling and Call-Out Options
- Turn-key Zoom Room hardware solutions