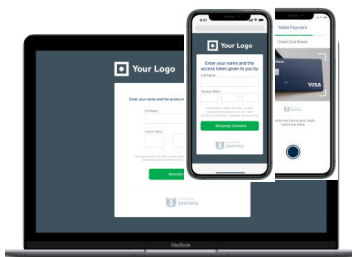


Introducing Journey's Secure Payment Processing

Secure payment processing is critical in today's contact center environment — especially for companies deploying work-from-home agents. Journey's solution solves for PCI compliance and offers customers the ability to make credit card payments directly from within your mobile app or via a secure web session. Protect your customer's credit card information and keep sensitive data out of your contact center tech stack with the Secure Payment Processing solution.

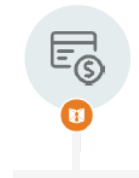
Protect your Customers and Contact Center with Journey's Trusted Identity Platform



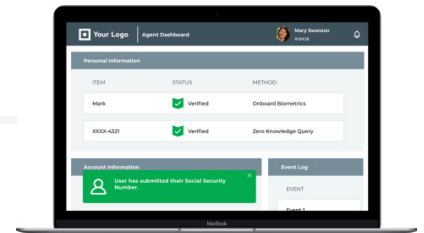
Customer enters credit card data through your mobile app or via secure web browser session



Card data is encrypted and routed to your payment processor to complete the transaction



Your Payment Processor



Agent monitors the transaction in real time and gets confirmation upon successful completion

Journey Benefits

- Reduce PCI regulatory compliance scope to near zero and solve for HIPAA/GDPR/CCPA directives
- Keep credit card and sensitive data out of the contact center tech stack and away from agents
- Eliminate inefficient pause/resume as well as data redaction and scrubbing exercises
- Add ability for customers to securely make credit card payments directly from within your mobile app
- Leverage advanced services including new customer digital onboarding, customer identity authentication, document signing, and more

Contact Us Today to Learn More.

For more information on available options, please email us at journeyai@neweratech.com.

Experience Journey in action at journey.ai/video-library/.