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Introducing Journey's Outbound Customer Engagement

In today's environment, over half of all phone calls received are robocalls, scams, or fraud attempts. If your customers don't know and trust that it's you calling, you take the risk that they will not answer. The Outbound Customer Engagement solution ensures your customers know it's you calling, and provides instant mutual identity verification, giving your customers confidence and convenience, and driving engagement rates up by 10x or more.

Improve Engagement Rates and Customer Experience with Journey's Trusted Identity Platform
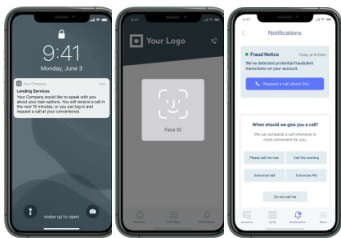
Provide intelligent pre-call notifications and detailed caller ID; add when to call flexibility and instantly establish mutually verified identity

Journey orchestrates the process with all data individually encrypted and routed via our ultra-secure Zero Knowledge Network
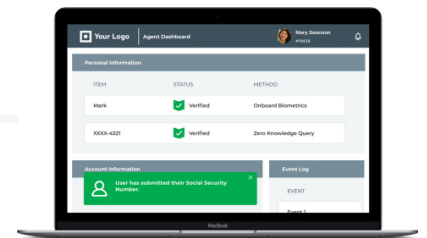
The agent is automatically connected to a biometrically pre-authenticated customer ready to engage with the business

Journey Benefits

- Multiply your revenue and increase customer engagement rates by up to 10X or more

- Save $1.00 or more per call by optimizing your customer identity authentication process

- Improve the customer experience by giving them more control and confidence

- Achieve significant operational cost savings and dramatically increase agent efficiency

- Leverage advanced services including new customer digital onboarding, secure payment processing, document signing, and more

Contact Us Today to Learn More.

For more information on available options, please email us at journeyai@neweratech.com.

Experience Journey in action at journey.ai/video-library/.

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