

Kari's Law & RAY BAUM'S Act: Is Your Organization in Compliance?

Enhanced E911 Laws in effect as of January 6, 2020.

Kari's Law and RAY BAUM'S Act require all enterprises using a multi-line phone systems in the U.S. (like those found in hotels, schools, and offices) to directly dial "911", without any additional digit, prefix, or trunk-access code beforehand, and direct routing to a 911 center that includes a detailed "dispatchable location".

Requirements

Your business must evaluate its current telecommunications situation and future roadmap if not already compliant with these regulations. Planning to deploy an E911 solution that provides a "dispatchable" location alongside every emergency call is no longer optional. Whenever someone dials 9-1-1 from your enterprise network, your business needs to be in compliance with FCC Rules including the RAY BAUM's Act.

Compliance Fast Track

New Era's E911 solution provides a more detailed location information alongside the required notifications. Investing in solutions that provide more information for your emergency notifications will keep your enterprise safe.

About Kari's Law

Kari's Law was named after Kari Hunt Dunn, who was tragically murdered in her hotel room after multiple failed attempts by her daughter to dial 911, unaware of the need to dial "9" to reach an outside line while at a hotel. Kari's Law was signed into federal law on February 16, 2018.

About RAY BAUM'S Act

Section 506 of the RAY BAUM's Act is to ensure a dispatcher can efficiently send first responders to the appropriate location of an emergency without life-threatening delays.

Requirements

- ✓ **No "9" for 911 Calls**
Users must be able to dial "911" directly without the need to dial a prefix or access code for an outside line.
- ✓ **Notification & Location**
Calls must route to the "911" public safety answer point with no interception
- ✓ On-site notification when a caller dials "911"
- ✓ Inclusion of a Dispatchable Location with every "911" call

ALL COMPLIANCE DATES ARE PAST DUE.

February 16, 2020 - Kari's Law

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- Direct access to "911" without an access code
- Routing to the "911" PSAP (public safety answer point) with no interception
- The notification will be sent to a central location such as front desk or security booth or office. It will provide an alert that a 911 call was placed, and include a callback number and information about the caller's location

January 6, 2021 - RAY BAUM'S Act §506 in Effect

- Requires dispatchable location to be delivered for wired devices
- Dispatchable location is defined as building address and additional data (such as building number, floor, suite or room number, etc.) that can locate the caller in a reasonable amount of time

January 6, 2022 - RAY BAUM'S Act §506 adds Wireless Devices

- Requires dispatchable location to be delivered for wireless devices.



Ready to Discuss the Next Steps?

Having a solution in place that encompasses your remote workers will keep your business compliant and future-proof. Contact our team today to discuss how New Era Technology can help you through the process. Contact New Era today at www.neweratech.com/contact-us/