



# Expansive Migration for Leading US Airline

## A New Era Technology Project Highlight

### Overview

A major American airline engaged Microsoft and New Era Technology to migrate multiple legacy on-prem Exchange environments to O365 multi-tenant, along with Office 2016 and Skype for Business upgrades for associated users. The 24/7 nature of the organization required careful orchestration of migration activities to avoid any impact to the transportation services the customer provides to its' customers. A variety of business, technical, regulatory, and infrastructure constraints needed to be accounted for and real-world events reacted to swiftly to ensure minimal disruption to the organization during the transition.

### Solution

New Era planned, designed, built and maintained databases, schedules, executed migration communications, while monitoring and responding to inquiries received by the project mailbox. Other accomplishments included conducting daily coordination, meetings, reporting, and go-live activities, tracking object readiness and migration status, and provided tailored reporting for all project teams and stakeholders.

### Outcome

At a glance, New Era and Microsoft migrated 90,000 Exchange on-premise mailboxes to Exchange Online Multi-Tenant, upgraded 33,000 machines to Office 2016, and enabled Skype for Business for 30,000 users for the customer. The customer experienced simple, actionable and timely results as it relates to scheduling and reporting, tailored information, and accurate representations of object statuses.

Want to learn more about this project or solution?

Call us at 877-696-7720 or visit [neweratech.com/us/contact-us](http://neweratech.com/us/contact-us).

